



Since 1947

2020-2021

STUDENTS' SATISFACTION SURVEY

BRIEF REPORT

Internal Quality Assurance Cell

PSG College of Arts & Science

An Autonomous College – Affiliated to Bharathiar University
Accredited with A Grade by NAAC (3rd Cycle)

College with Potential for Excellence (Status awarded by UGC)
Star College Status Awarded by DBT-MST

An ISO 9001:2015 Certified Institution

Civil Aerodrome Post, Coimbatore-641 014 Tamil Nadu, INDIA

PSG College of Arts & Science
Coimbatore – 641 014

Internal Quality Assurance Cell

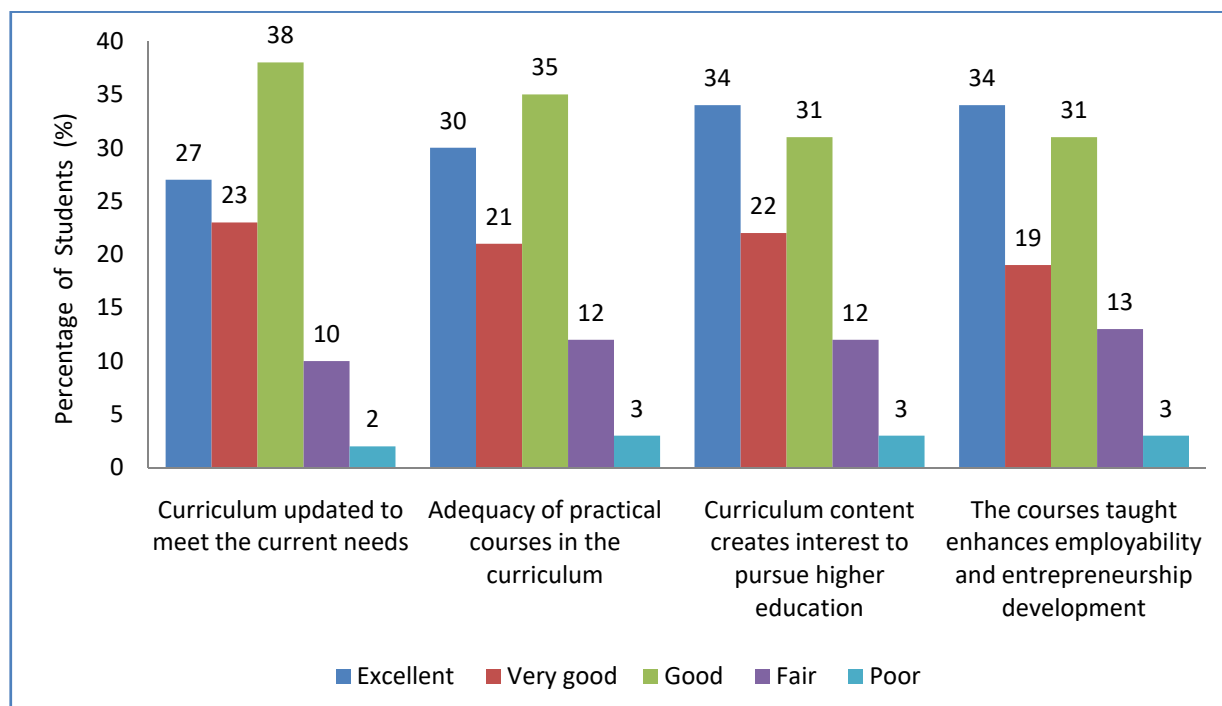
Students Satisfaction Survey

Report on Feedback Received from Students Passed out during 2021

Preamble

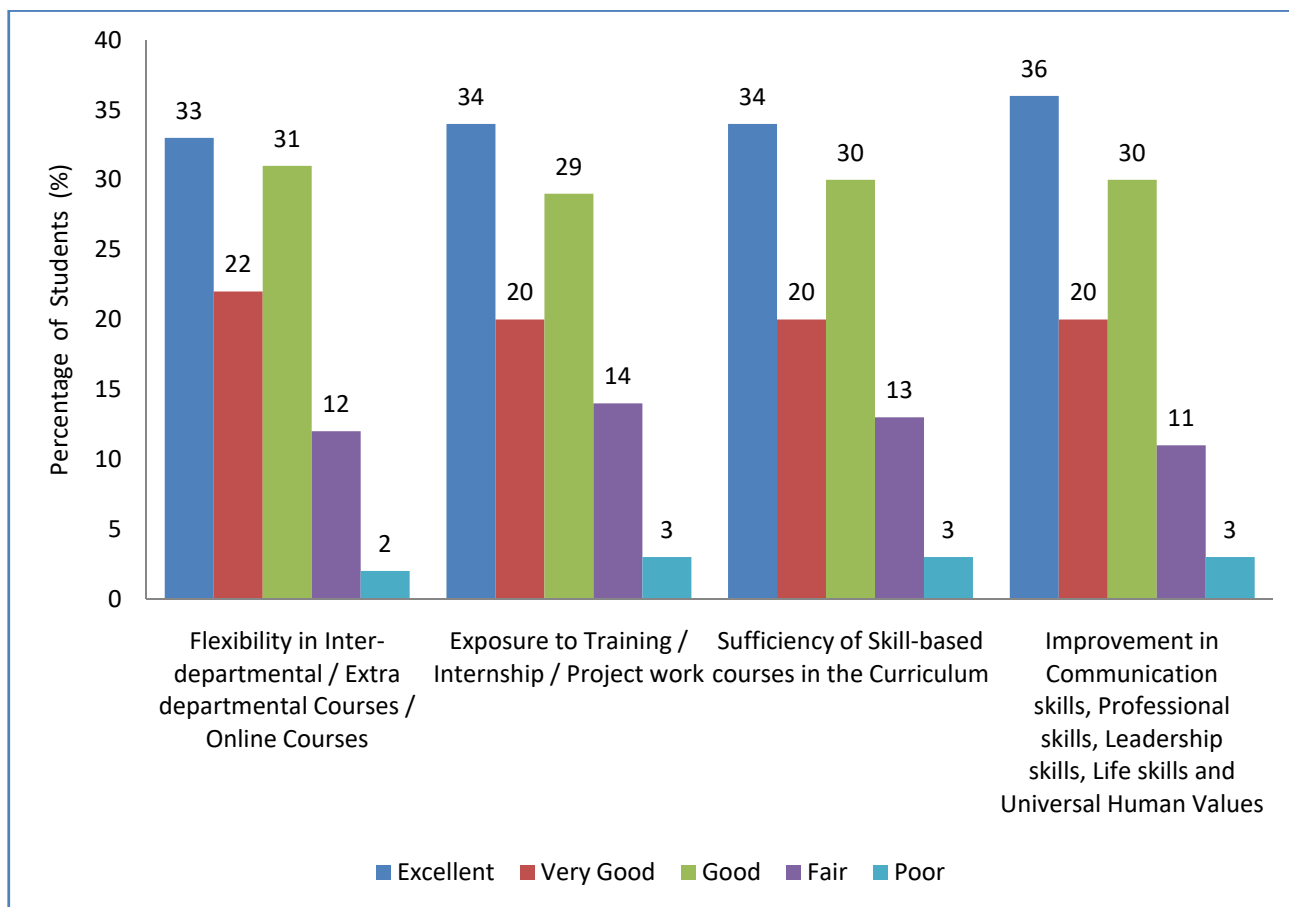
Internal Quality Assurance Cell (IQAC) conducted Student Satisfaction Survey (SSS) during May 2021 for the outgoing batch of students. A total of 2205 students submitted their responses on a 5 point scale through LAUDEA students Mobile App. The questionnaire comprising of 20 questions focused on the various facets that molded their student life in the Institution such as Curriculum, Co & Extracurricular activities, Evaluation pattern, Infrastructure, Teaching & Learning resources. The feedback was analysed through LAUDEA Desktop Application.

Feedback on Curriculum



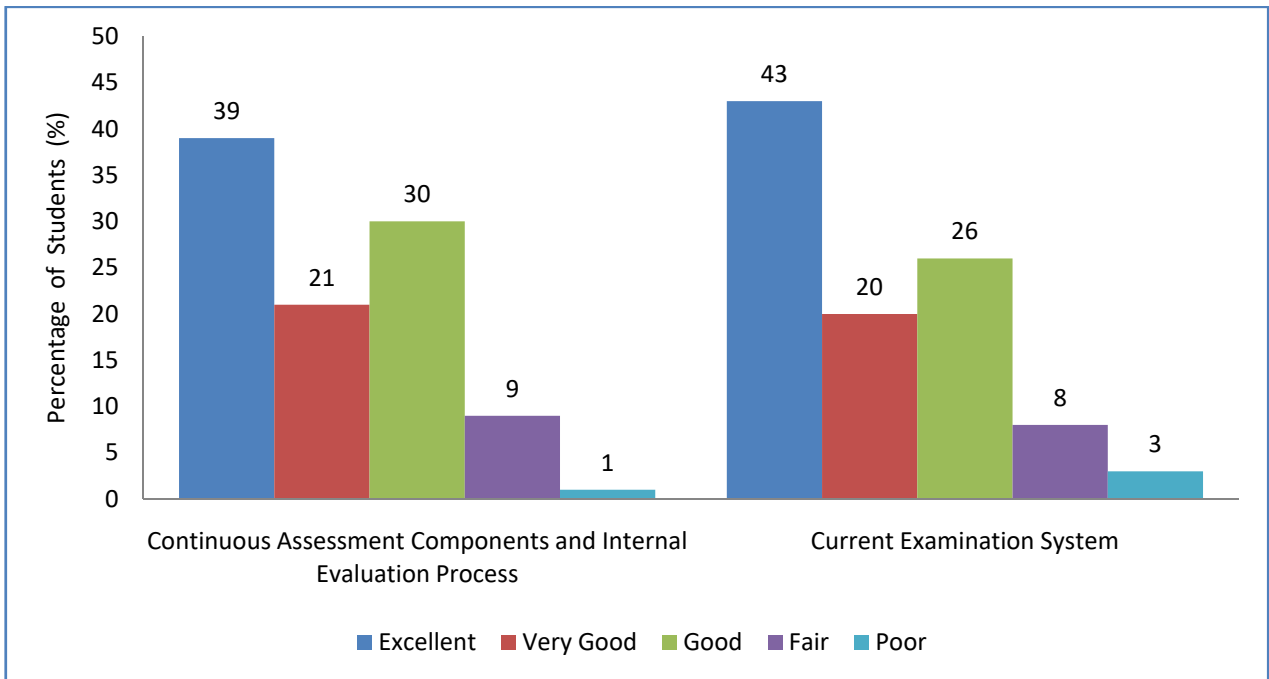
Analysis of feedback on curriculum showed that 88% of the students felt the curriculum was updated to meet the current needs; 86% students were satisfied with adequacy of the practical courses in the curriculum; 87 % of the students opined that the curriculum content was able to create an interest to pursue higher education. The courses taught enhanced the employability and entrepreneurship development for 84% of the respondents

Feedback on Co-curricular activities



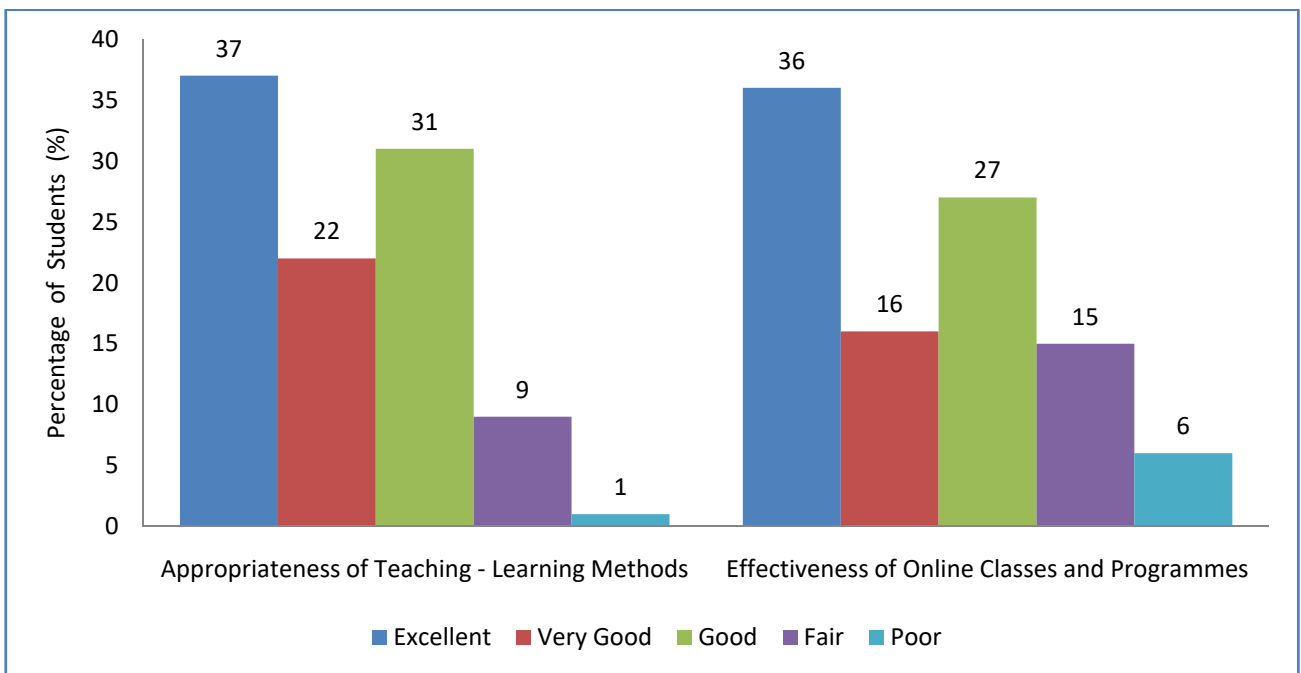
Responses received regarding Co-curricular activities revealed that 86% of the respondents felt there was flexibility offered in the curriculum for taking up Inter/Extra departmental/Online courses; 83% of respondents perceived that the exposure given to students through training /internship/ project work was commendable. Sufficiency of Skill-based courses in curriculum also was highly appreciated by 84% of the students; 86% of the students opined that there was improvement in their communication, professional, leadership, life Skills and Universal Human Values.

Feedback on Evaluation process



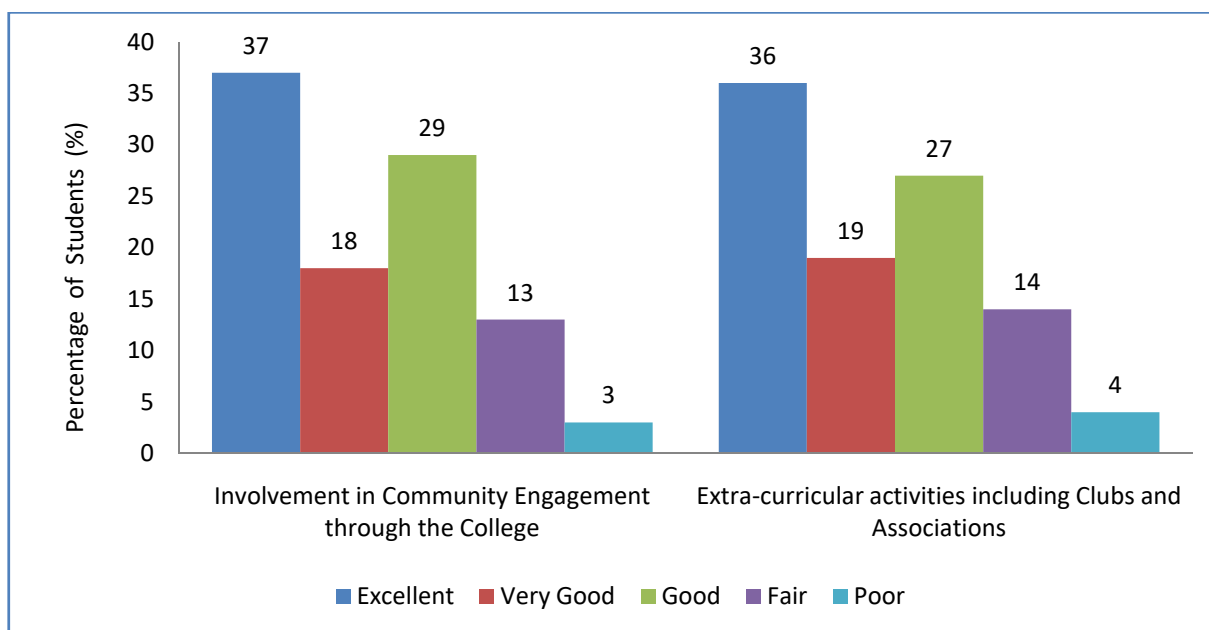
Ninety percent of the respondents were satisfied with the Examination & Evaluation process practiced in the College in terms of the Continuous assessment components and internal evaluation process. The current examination system was also appreciated by 89% of the respondents as they felt it was a smooth & transparent system.

Feedback on Teaching Learning methods



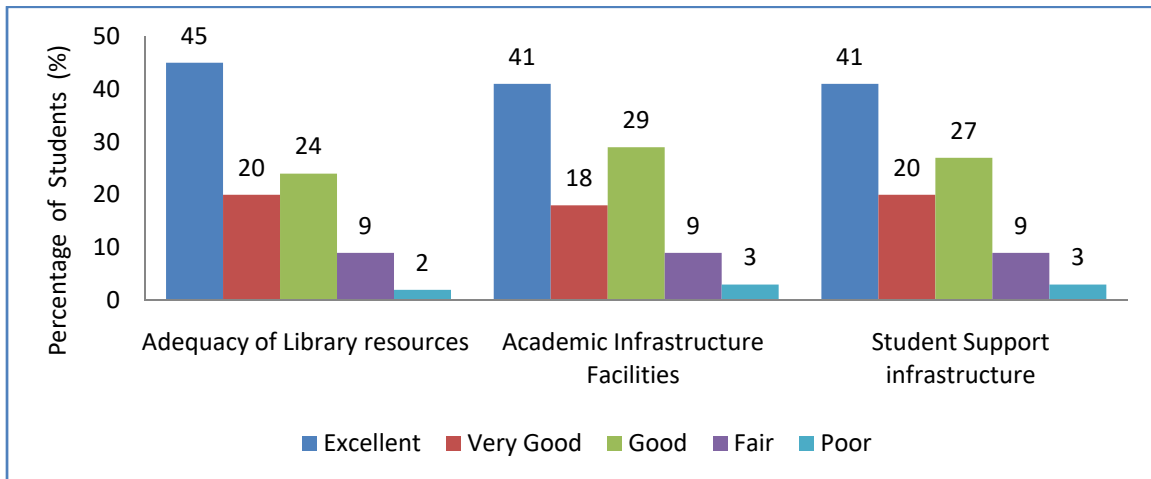
The Teaching Learning methods adopted by the College through various appropriate methods such as ICT enabled teaching, Flipped classrooms, experiential learning and by effective online classes and courses ensured the programme and course objectives are achieved; 90% of the respondents felt that appropriate teaching learning methodologies were adopted for the various groups of learners; 79% of the respondents opined that online classes and programmes were extremely effective during the pandemic period.

Feedback on Extra- curricular activities



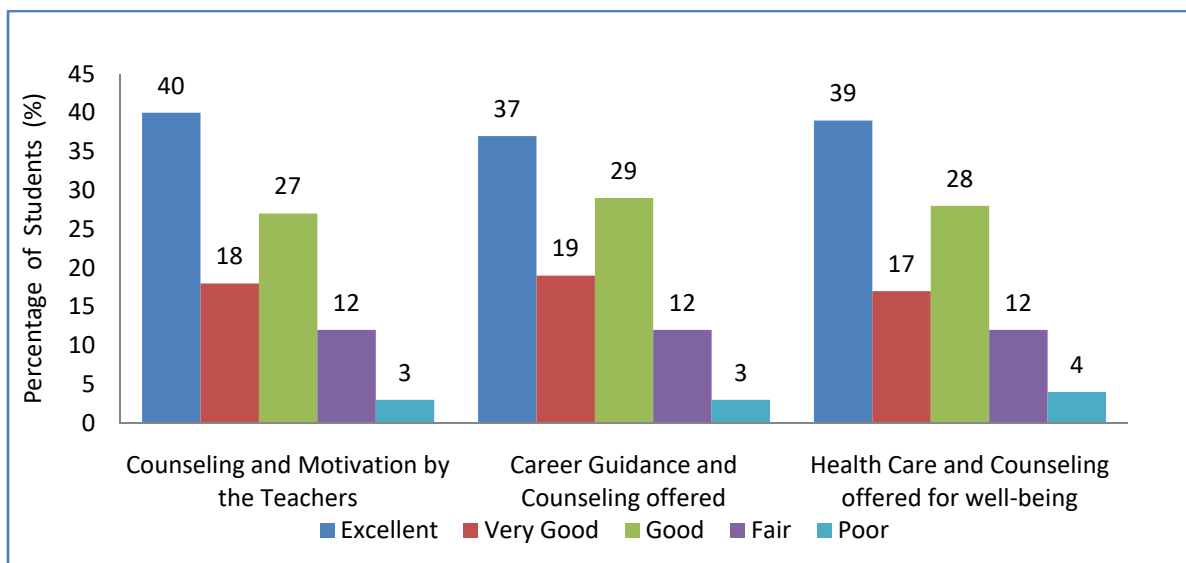
The extracurricular activities such as involvement in community engagement through Extension activity, NSS, NCC have been instrumental in providing the students an opportunity to interact and understand the societal needs. The activities of the various clubs and associations have always provided the students opportunities to showcase and hone their talents and skills; 84% of the respondents were satisfied with their involvement in community engagement through the college. Extracurricular activities by various Clubs and Associations were commended by 82% of the respondents.

Feedback on Infrastructure and Resources



Eighty nine percent of the respondents were highly satisfied with the adequacy of library resources comprising a voluminous collection of Books, Journals, E-resources and software for learners with special needs. Academic infrastructure of the College with digital classrooms and well equipped laboratories provide a conducive environment or learning as opined by the 88% of the respondents; 88% of the respondents were felt that Student support infrastructure encompassing state of art facilities for Sports & Recreation, Auditorium , Hostels, Food court were adequate and promoted inclusivity.

Feedback on Guidance and Counselling



The educational, professional, psychological potentialities of the students are tapped by the constant mentoring, counselling provided to the students. Dedicated teachers / Mentors, career guidance specialists, psychologists ensure that the students achieve success, happiness and social

usefulness; 85% of the respondents were extremely happy with the counseling and motivation given by the teachers. Career guidance and counselling offered to students to create awareness on the various career opportunities were also highly appreciated by 85% of the respondents. Counselling for well-being and health care facilities provided was satisfactory to 84% of the respondents.

Suggestions (open-ended) by students

Curriculum

- Skill based courses could be offered for all streams
- Practical oriented /application courses needed by Students of English Programmes
- Innovative courses as provided in MOOCs could be offered
- Research Methodology could be included in all Final Year Under Graduate Programmes
- Updating syllabus on par with CSIR NET/JRF /GATE syllabus

Co-Curricular activities

- Improvement in Placement opportunities from core companies
- Practical and Internships exposure could be enhanced
- Improvement in Inter- personal skills

Examinations

- Students faced issues with viewing the complete question paper through EFH app (online examination)
- Improvement in LAUDEA Application Functioning

Teaching Learning Methods

- Students preferred Offline classes to Online classes
- Activity /practical based teaching needed by students belonging to Management Science
- Inclusion of current technology to promote learning & Alignment modules of Short Learning Objective with course content

Extracurricular activities

- More students could be encouraged to join clubs and associations
- Student participation in conferences and workshops could be encouraged
- Ensuring on-time distribution of Circulars
- To promote extracurricular activities and participation of Women in Sports

Infrastructure

- Number of Rest rooms could be increased

- Regulating a queue system in Food court would be helpful
- Refreshment areas/Corners could be increased
- Improvement in laboratory infrastructure by students belonging to Biochemistry, Biotechnology, Physics and Electronics programmes.

Guidance and Counselling

- Arrangement of classes for Competitive examinations like CSIR NET/JRF/GATE
- Career Guidance and counseling on higher education & health care could be enhanced

Screen-shots of LAUDEA Desktop App. for SSS

